

## **Quality Policy Statement**

## August 2020























## **Quality Policy Statement**

The CEO for Regeneration is committed to providing the Physical, Logistical and Operational platform necessary to manage all Regeneration activities. This is achieved through a team of highly qualified and skilled employees who are committed to ensuring that John F Hunt Regeneration satisfies the specific needs and requirements of all our clients, while at the same time meeting our Legal, Regulatory and 'other' responsibilities.

John F Hunt Regeneration are committed to meeting the requirements of ISO 9001:2015, ISO 14001 and ISO 45001 all of which form The John F Hunt Regeneration Integrated Management System. The aim of this Policy is to:

- Provide services to our own high standards.
- Satisfy our Client's needs and expectations.
- Conform to contractual, legal, regulatory and 'other' requirements.
- To continually improve overall efficiency and effectiveness

These aims are supported by the following customer orientated objectives:

- To exceed client expectations in terms of service delivery.
- To continually refine and improve our communication, co-ordination and project Management processes.
- To provide first class training to all employees.
- To continually improve our levels of client satisfaction.

These aims are achieved by:

- Providing a competent management team for every project undertaken.
- Providing all employees with the necessary resources, equipment, instruction and Training to fulfill work requirements.
- Demonstrating a commitment to continued professional development to ensure all employees are suitably trained, qualified and equipped to meet the requirements of the Integrated Management System

The Integrated Management Systems Manager is responsible for the management of the Integrated Management System and for ensuring all requirements are implemented and maintained.

The Integrated Management System is regularly reviewed through in-house and external audits conducted by NQA Ltd who are a UKAS Accredited Assessment Body.

This policy is reviewed annually by the Chief Executive Officer and is publicly made available through Head Office.

Signed

**Ben Williams** 

**Chief Executive Officer** 

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